



## **Contract .5 FTE- Family Counsellor- Term ending March 31, 2025**

### **True North Society - Strathmore, Alberta**

Established in 1993 and located 35 minutes east of Calgary in Strathmore, Alberta, the True North Society is a registered non-profit organization that provides ongoing support and services to individuals and families who are affected by family violence. We are committed to a vision of interrupting the cycle of abuse through empowerment to create a safe environment for all. We look forward to a future where our community is free of violence and our citizens are empowered to resolve conflict in peaceful and productive ways.

Our success is achieved by offering a slate of programming that is diverse and reflective of the needs of the families and the community we serve. This includes an emergency shelter program that temporarily houses up to 25 individuals and/or families as well as outreach, early intervention and public education programming that serves the community at large. We are considered a valuable service provider in the community and are a member of the Alberta Council of Women's Shelters (ACWS).

### **The Opportunity**

The Society is seeking a **Part Time Family Counsellor** with skills in a variety of counselling therapeutic modalities and able to work with all ages.

The hours for this role are 20 hours per week, with daytime and evening hours. The Family Counsellor Role requires flexibility to meet the needs of the clients and the program including meeting clients out in the community. True North believes in providing services to those in crisis as soon as possible and will require the Family Counsellor to provide the occasional drop-in sessions. This position will report to the Programs & Client Services Manager.

### **The Role**

The Family Counsellor is responsible for responding to client and agency needs as they arise, and provide individual, family and group counselling supports, client advocacy, goal planning, and excellent assessment, intervention, and problem-solving skills. Must possess a strong client-centred and trauma-informed approach and have experience working across the lifespan. Must be self-motivated, independent, non-judgemental and participate well within a team setting. Must possess an awareness of community resources and represent the society during case conferences, community partner meetings, presentations, and interagency meetings as appropriate. The Family Counsellor will collaborate with other teams at True North and support with planning and delivering relevant workshops to staff and community members on a as needed basis.

Must have strong computer skills, including attention to detail and some data entry experience. Must have the ability to communicate significant information and developments to other staff members, agencies, and/or stakeholders both in writing and verbally.



### **Skills You Will Bring:**

- Client-centered and trauma-informed approach
- Ability to offer support and intervention to those in crisis situations
- Knowledge of domestic violence impacts, complexities, risks and dynamics
- Ability to maintain an organized schedule and be responsible to meet client needs in flexible ways
- Self-motivated, adaptable and creative with the capacity to work independently
- Professional client documentation skills
- Self-awareness of the impact of bias, with an ability to remain non-judgemental
- Understanding of, and adherence to FOIP, PIPA, and ACSW/CASW ethics and standards of practice. Adherence to confidentiality, professional boundaries and ethics are paramount to all positions at True North.
- Strong interpersonal skills combined with excellent organizational, problem-solving and communication skills are critical
- High standards of professional integrity and proficiency

### **The successful candidate will possess the following:**

#### **Qualifications:**

- Masters Degree in Social Work, Counselling, Therapy or related social service discipline
- Registration with designated Provincial licensing body
- Experience working with individuals with complex needs
- Two plus years of counselling experience

#### **Licenses and Certifications:**

- Child Intervention and Criminal Record Check required
- CPR/First Aid and Suicide intervention training an asset

### **Why True North?**

In joining the True North team, you will become part of a dedicated and passionate group of professionals who value healthy workplace culture and wellness. Our team is dedicated to helping all people impacted by abuse through a client-centered, trauma-informed, solution-focused, and strengths-based approach.

True North offers a comprehensive health benefits package and 96 hours of wellness/personal time annually to all part-time team members, as well as 3 weeks vacation annually, accrued over the first year of employment. Part time employees will receive the pro-rated hours for the benefits listed above.



True North is committed to building a team that represents the community and clients that it serves. We value and embrace diversity and special consideration will be made in recruitment and selection of new employees who contribute to a culture of inclusion and equal opportunity.

**To Apply:**

Please submit a cover letter and resume as application to this position with attention to Programs & Client Services Manager, at [jobs@truenorthab.com](mailto:jobs@truenorthab.com). This position will remain open until **23:59 MST on October 6<sup>th</sup>, 2024**. Only those selected for an interview will be contacted. Thank you for your interest in the position.