



Permanent 1.0 FTE Outreach Worker

True North Society - Strathmore, Alberta

Established in 1993 and located 35 minutes east of Calgary in Strathmore, Alberta, the True North Society is a registered non-profit organization that provides ongoing support and services to individuals and families who are affected by family violence. We are committed to a vision of interrupting the cycle of abuse through empowerment to create a safe environment for all. We look forward to a future where our community is free of violence and our citizens are empowered to resolve conflict in peaceful and productive ways. We are considered a valuable service provider in the community and are a member of the Alberta Council of Women's Shelters (ACWS).

The Opportunity

The Society is seeking a **Full-Time Outreach Worker** to support adults in the community experiencing domestic violence or crisis.

This position requires onsite and community work with the opportunity for one day per week of remote work and will report to the Programs & Client Services Manager.

The hours for this role are 40 hours per week, with daytime and evening shifts - occasional weekend shifts as required. The Outreach Worker role requires flexibility to meet the needs of the clients and the program including meeting clients in Strathmore and surrounding communities. This role requires on-call duties as assigned and required and access to a reliable vehicle as some travel to surrounding communities may be required.

The Role

The Outreach Worker provides supportive counselling, case management, court support, safety planning, risk assessment and community referrals to adults in Wheatland and surrounding counties on a self-referral basis whether they are in or out of their relationships.

An Outreach Worker is responsible for responding to client and agency needs as they arise. They provide individual, family and group wellness support, advocacy, goal planning, assessment, intervention, and problem-solving. The successful candidate will possess an awareness of community resources and represent the society during case conferences, community partner meetings, presentations, and interagency meetings. The Outreach Worker will collaborate with True North's Public Education staff member to provide workshops to individuals, families, and groups on a variety of topics relevant to True North's mandate. Teamwork and collaboration across programs are vital to True North's ability to provide quality of care and wraparound support to those we serve. The Outreach Worker will support and collaborate with the True North Crisis Program where and as needed.

Skills You Will Bring:

- Case management and goal setting with vulnerable populations
- Client-centered and trauma-informed approach



- Ability to offer support and planning to those in crisis situations
- Knowledge of domestic violence impacts, complexities, risks and dynamics
- Understanding of family court systems
- Assessment, intervention and problem-solving skills
- Ability to maintain an organized schedule and be responsible to meet client needs in flexible ways
- Self-motivated, adaptable and creative with the capacity to work independently
- Professional client documentation skills
- Self-awareness of the impact of bias, with an ability to remain non-judgemental
- Experience with solutions-focused and resource-based interventions
- Awareness of Strathmore, Calgary and surrounding area's resources
- Understanding of, and adherence to FOIP, PIPA, and ACSW/CASW ethics and standards of practice. Adherence to confidentiality, professional boundaries and ethics are paramount to all positions at True North.
- Strong interpersonal skills combined with excellent organizational, problem-solving and communication skills are critical
- High standards of professional integrity and proficiency

The successful candidate will possess the following:

Qualifications:

- Degree in Social Work or a Human Services field preferred

Experience:

- Consideration may be given to candidates with 3 years experience working with survivors of domestic violence OR 5 years experience working with vulnerable populations in an outreach capacity
- Experience working with individuals and families with complex needs
- Experience with dynamics of domestic violence, the cycle of violence, risk and safety planning
- Experience in motivational interviewing is considered an asset

Licenses and Certifications:

- Child Intervention and Criminal Record Check required
- Registration with a designated licencing body is an asset
- CPR/First Aid and Suicide intervention training an asset

Why True North?

In joining the True North team, you will become part of a dedicated and passionate group of professionals who value healthy workplace culture and wellness. Our team is dedicated to helping all people impacted by abuse through a client-centered, trauma-informed, solution-focused, and strengths-based approach.



True North offers a comprehensive health benefits package, paid breaks and 96 hours of wellness/personal time annually to all full-time team members. Three weeks of vacation is accrued annually, over the first year of employment. RRSP matching program is offered after one year of full-time employment.

We are committed to building a team that represents the community and clients that True North serves. We value and embrace diversity and special consideration will be made in recruitment and selection of new employees who contribute to a culture of inclusion and equal opportunity.

To Apply:

Please submit a cover letter and resume to apply for this position with attention to the Program and Client Services Manager, at jobs@truenorthab.com. This position will remain open until a suitable candidate is found. Only those selected for an interview will be contacted. Thank you for your interest in the position.