



## **Permanent 1.0 FTE Outreach Worker**

### **True North Society - Strathmore, Alberta**

Established in 1993 and located 35 minutes east of Calgary in Strathmore, Alberta, the True North Society is a registered non-profit organization that provides ongoing support and services to individuals and families who are affected by family violence. We are committed to a vision of interrupting the cycle of abuse through empowerment to create a safe environment for all. We look forward to a future where our community is free of violence and our citizens are empowered to resolve conflict in peaceful and productive ways.

Our success is achieved by offering a slate of programming that is diverse and reflective of the needs of the families and community we serve. This includes an emergency shelter program that temporarily houses up to 25 individuals and/or families as well as outreach, early intervention and public education programming that serves the community at large. We are considered a valuable service provider in the community and are a member of the Alberta Council of Women's Shelters (ACWS).

### **The Opportunity**

The Society is seeking a **Full-Time Outreach Worker** with skills in motivational interviewing, case management, advocacy, court support, safety planning, risk assessment, and community referrals.

This position will report to the Manager, Community Services.

The hours for this role are 40 hours per week, with daytime and evening hours. The Outreach role requires flexibility to meet the needs of the clients and the program including meeting clients out in the community.

### **The Role**

An Outreach Worker is responsible for responding to client and agency needs as they arise, and provide individual, family and group mental health wellness supports, client advocacy, case management, court support, goal planning, and excellent assessment, intervention, and problem-solving skills. Must possess a strong client-centred and trauma-informed approach. Must be self-motivated, independent, non-judgemental and participate well within a team setting. Must possess an awareness of community resources and represent the society during case conferences, community partner meetings, presentations, and interagency meetings. The outreach worker will collaborate with True North's Public Education staff member to provide workshops to individuals, families, and groups on a variety of topics relevant to the needs of the organization we are working with.

Must have strong computer skills, including attention to detail and some data entry experience. Must have the ability to communicate significant information and developments to other staff members, agencies, and/or stakeholders both in writing and verbally. Confidentiality, professional boundaries, and a clear understanding of ethics are paramount to all positions at True North.



**The successful candidate will possess the following qualifications:**

- Degree in Social Work or a Human Services field
- Registration with designated licencing body is an asset
- Experience working with individuals with complex needs
- Child Intervention and Criminal Record Check
- CPR/First Aid and Suicide intervention training an asset
- Strong interpersonal skills combined with excellent organizational, problem-solving and communication skills are critical
- High standards of professional integrity and proficiency

**Why True North?**

In joining the True North team, you will become part of a dedicated and passionate group of professionals who value healthy workplace culture and wellness. Our team is dedicated to helping all people impacted by abuse through a client-centered, trauma-informed, solution-focused, and strengths-based approach.

True North offers a comprehensive health benefits package and 96 hours of wellness/personal time annually to all full-time team members, as well as 3 weeks vacation annually, accrued over the first year of employment.

True North is committed to building a team that represents the community and clients that it serves. We value and embrace diversity and special consideration will be made in recruitment and selection of new employees who contribute to a culture of inclusion and equal opportunity.

**To Apply:**

Please submit a cover letter and resume as application to this position with attention to the Program Manager, at [jobs@truenorthab.com](mailto:jobs@truenorthab.com). This position will remain open until **23:59 MST on April 15, 2024**. Only those selected for an interview will be contacted. Thank you for your interest in the position.